

[One Planet Matters CIC] Privacy Policy

Our contact details

Name: Kevin Thomas

Address: Moorend Farm, Moorend Road. Hambrook. BS16 1SP

Phone Number:07378 323380

E-mail:info@oneplanetmatters.com

The type of personal information we collect

We currently collect and process the following information:

- Personal identifiers, contacts and characteristics (for example, name and contact details)
- Email & telephone number

How we get the personal information and why we have it

Most of the personal information we process is provided to us directly by you for one of the following reasons:

- To help us understand the needs of your community in relation to community growing.
- Enable educational institutions to access our eLearning package

We use the information that you have given us to

1. Help us understand the need for developing a growing communities network in specific locations
2. Identify future volunteers
3. Identify who would like to donate produce
4. Identify groups which the community itself wants the GGN to support
5. Enable users of our eLearning package to use the package for the duration their institutions subscription.
6. Identify allotment users who may wish to join our GCN

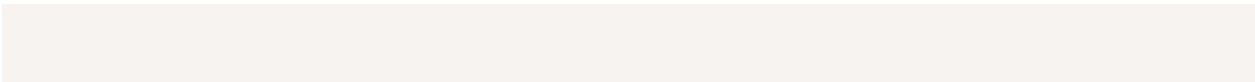
Under the General Data Protection Regulation (GDPR), the lawful bases we rely on for processing this information are:

(a) Your consent. You are able to remove your consent at any time. You can do this by contacting info@oneplanetmatters.com

(b) We have a vital interest.

(c) We need it to perform a public task.

(f) We have a legitimate interest.



How we store your personal information

Your information is securely stored In our office location via on our cloud storage .

We keep Names, emails and contact details for the duration of our active project We will then dispose your information by shredding all hard copies and digital data will be electronically deleted from all storage devices.

Your data protection rights

Under data protection law, you have rights including:

Your right of access - You have the right to ask us for copies of your personal information.

Your right to rectification - You have the right to ask us to rectify personal information you think is inaccurate. You also have the right to ask us to complete information you think is incomplete.

Your right to erasure - You have the right to ask us to erase your personal information in certain circumstances.

Your right to restriction of processing - You have the right to ask us to restrict the processing of your personal information in certain circumstances.

Your right to object to processing - You have the the right to object to the processing of your personal information in certain circumstances.

Your right to data portability - You have the right to ask that we transfer the personal information you gave us to another organisation, or to you, in certain circumstances.

You are not required to pay any charge for exercising your rights. If you make a request, we have one month to respond to you.

Please contact us at info@oneplanetmatters, Tel 07378 323380 if you wish to make a request.

How to complain

If you have any concerns about our use of your personal information, you can make a complaint to us at **One Planet Matters CIC, email: info@oneplanetmatters.com. Call 07378323380**

You can also complain to the ICO if you are unhappy with how we have used your data.

The ICO's address:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Helpline number: 0303 123 1113

ICO website: <https://www.ico.org.uk>